

Accessibility Statement

This website is run by Treverbyn Parish Council and we endeavour to make the site that as many people as possible will be able to use this site. For example that means a user should be able to:

- Zoom in up to 300% without the text spilling off the screen.
- Navigate most of the website using just a keyboard.
- Navigate most of the website using speech recognition software.
- Listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver).

We have also made the website text as simple as possible to understand.

AbilityNet (<https:mcmw.abilitynet.org.uk/>) has advice on making your device easier to use if you have a disability.

How accessible is this website?

- We know some parts of this website aren't fully accessible.
- You can't modify the line height or spacing of text.
- Some PDF documents aren't fully accessible to screen reader software.
- You can't skip to the main content when using a screen reader.
- There is a limit to how far you can magnify the map on our 'contact us' page.

What to do if you are unable to access parts of this website.

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording for example, please contact the Clerk on the Parish Council contact sites. Your request will be considered and someone will get back to you within 14 days.

Reporting accessibility problems with the website.

We are always looking to improve the accessibility to this website. If you encounter any problems that are not listed on this page or think that we are not meeting accessibility requirements please contact the Clerk.

Enforcement procedure.

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications).

Accessibility Regulations 2018 (the accessibility regulations). If you are not happy with how the Parish Council respond to the complaint, contact the Equality Advisory and Support Service (EASS) <https://equalityadvisoryservice.com/>.

Contact Us

Clerk: David Stevens

Post : Parish Office, Treverbyn Community Hall, Stenalees, St Austell PL26 8TL.

E mail: treverbyncouncil@gmail.com

Phone : 01726 851001

Technical information about the website's accessibility.

Treverbyn Parish Council is committed to making it's website accessible in accordance with the Public Sector Bodies (Websites and Mobile applications) (No 2) Accessibility Regulations

This website is currently compliant with the **Web Content Accessibility Guidelines version 2.1 (https:w3.org/TR/WCAG21,)** AA standard, due to the non-compliances listed below.

Non-accessible content.

The content listed below is non-accessible for the following reasons.

Non-compliance with the accessibility regulations.

- There may be pages with read more/click here links.
See WCAG 2.4 success criterion.
- There may be some pages where HTML isn't perfectly formed such as stray end tags.
(<https://www.w3.org/TR/WCAG21/#parsing>).
- Many of our older PDF and Word documents don't meet accessibility standards – e.g they may not be structured so they have accessibility to a screen reader.
See WCAG 2.1 success criterion 4.1.2 (name, role value)
(<https://www.w3org/TR/WCAG21/#nmae-role-value>).
- Some images on the website pages may not have a text alternative, so the information on them is not available to people using a screen reader.
See WCAG 2.1 success criterion 1.1.1 (non-text content)
(<https://www.w3.org/TR/WCAG21/#non-text-content>) When we publish new content, we will make sure our use of images meet accessibility standards.

Disproportionate Burden.

Not applicable.

Content that is not within the scope of the accessibility regulations.

Not applicable.